

PRODUCT RECALL

The safety of our customers is paramount, so on this page you will find details of any products that have been recalled either by us or due to changes in regulatory requirements.

[VIEW PREVIOUS PRODUCT RECALLS](#)

RECALL NOTICES

Title: Helly Hansen Recalls Navigare Comfort, Navigare Scan, Junior Safe+ and Kid Safe+ Lifejackets

Description: Due to a third-party product manufacturing matter, select Helly Hansen lifejacket lines, specifically Navigare Comfort, Navigare Scan, Junior Safe+ and Kid Safe+, do not meet our standards and pose a risk of drowning to users. The style and PO number can be found on the waist sew-in label. All other lifejacket lines have met our required safety standards.

Remedy: Consumers should immediately stop using the recalled items and contact Helly Hansen for a credit note or refund. Consumers who purchased the recalled items are asked to destroy the equipment by referring to the destruction instructions below and sending a photo to recall@hellyhansen.com. On request, consumers may also return their products to Helly Hansen. If you would prefer to organise a return, please get in touch with recall@hellyhansen.com.

Incidents/Injuries: None reported

Recall Date: July 2025

Customer Contact: Helly Hansen Customer Care is available Monday through Friday 10:00 – 18:00 CET.

- Local customer care contact telephone numbers can be found at:
<https://www.hellyhansen.com/customer-service/contact/form>
- Email address contact: recall@hellyhansen.com

PRODUCT LIST

STYLE 33800 NAVIGARE COMFORT	
size	30/40 kg
PO numbers (To be found on the waist sew-in label)	275063, 275857, 286301

STYLE 33800 NAVIGARE COMFORT	
size	40/60 kg
PO numbers (To be found on the waist sew-in label)	275063, 275857, 286301

STYLE 33800 NAVIGARE COMFORT	
size	60/90 kg
PO numbers (To be found on the waist sew-in label)	275063, 275857, 286301

STYLE 33800 NAVIGARE COMFORT	
size	90+ kg
PO numbers (To be found on the waist	275063, 275857, 286301

sew-in label)	
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STYLE 33801 NAVIGARE SCAN	
size	30/40 kg
PO numbers (To be found on the waist sew-in label)	275064, 275858, 279872, 286302

STYLE 33801 NAVIGARE SCAN	
size	40/60 kg
PO numbers (To be found on the waist sew-in label)	275064, 275858, 279872, 286302

STYLE 33801 NAVIGARE SCAN	
size	60/90 kg
PO numbers (To be found on the waist sew-in label)	275064, 275858, 279872, 286302

STYLE 33801 NAVIGARE SCAN	
size	90+ kg
PO numbers (To be found on the waist sew-in label)	275064, 275858, 279872, 286302

STYLE 33992 JR SAFE+	
size	20/35 kg

PO numbers (To be found on the waist sew-in label)	275095, 275878, 279884
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STYLE 33991 KID SAFE+	
size	10/25 kg
PO numbers (To be found on the waist sew-in label)	279883, 286310

FAQS

Does this apply to all life jackets?

How can I tell if my lifejacket is part of the recall?

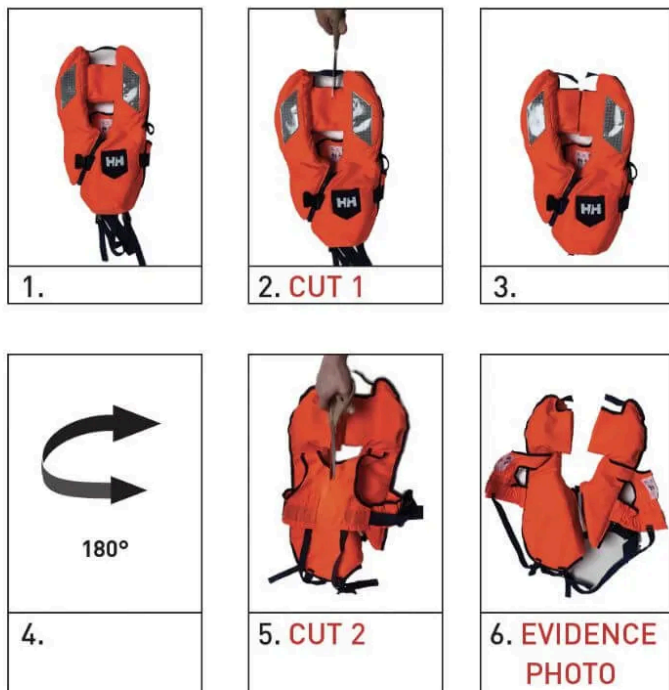


Instruction for destruction of Navigare
Scan & Navigare Comfort life jackets





Instruction for destruction of Kid Safe+
& Jr Safe+ childrens life jackets



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